



# OUR BEST STORY

Presenters:
MC Skudder
Dis-Chem SAP FI Specialist
Chris Brooks
BEST GL Product Manager









# Agenda

- Overview : Our BEST Story
- The Business Need
- Part 1 of the Journey: BEST GL Clearing
- Part 2 of the Journey: BEST GL Recons
- The Destination Benefits
- The Journey continues...









# **OUR BEST STORY**

#### What was (2019 – BB):

- Manual processes managed in Excel
- Excessive time spent on repetitive, labour intensive tasks instead of identifying & dealing with the issues





- BEST GL Clearing supports Dis-Chem Group's continuously growing Intercompany Clearing requirements
- BEST GL Recons monthly balance sheet reconciliations automated allowing greater visibility, issue identification & tracking







# **BEST GL Recons**





### 1. Recon Hub

- Manage month-end progress
- Identify anomalies



### 4. Audit Trail

- Track approvals
- Review cycle times
- Full audit history

#### **BEST GL Recon Module**



## 2. Recon Reports

- Auto categorisation, balancing & checking
- Reason codes & text
- Store finalised in SAP

## 3. Recon Approval



- Auto system approval
- Approve / reject
- Store attachments in SAP







# **BEST GL Clearing**



General Ledger
Accounts

**Customer Accounts** 

**Vendor Accounts** 



**BEST GL Clearing Module** 



#### **BENEFITS**

- Time & Cost Savings
- Efficient & Automated

#### 1. GL Clearing Set Up

- Modify References
- Flexible Clearing Criteria
- Programmatic Search & Match
- Fully Automated

# 2. Batch Clearing Manager

- Automated Batch Processing
- Scheduled as Required

#### 3. GL Clearing Reporting

- Analysis & Reporting
- Month End Efficiencies



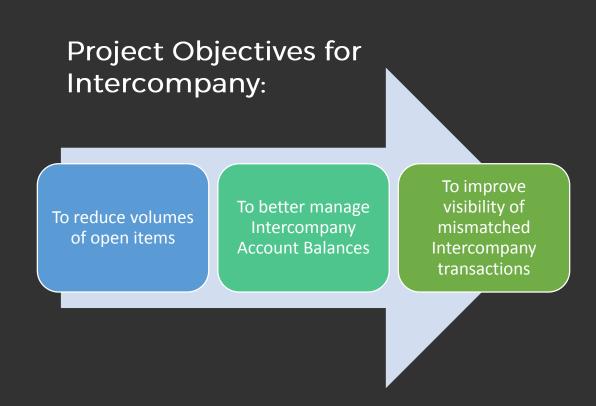




# The Business Need

#### **Intercompany AS-IS:**

- Matching of intercompany payables & receivables done manually in Excel
- Volumes of intercompany transactions meant that Excel spreadsheets & VLOOKUPS would fall over
- Extensive time taken to match and clear meant that the identification of real issues & errors was delayed









# The Business Need

#### **GL Reconciliations AS-IS:**

- Reconciliations done manually in Excel
- No way to systematically track that reconciliations were being completed
- Manual intervention & no way to confirm that balances reflected on reconciliations were the actual balances in the GL accounts
- No Consolidated overview & reporting on reconciliations

Project Objectives for GL Reconciliations:

To eliminate manual Reconciliations & Processes

To have an online Approval Process with full Audit Trail Reporting

To Automate
Reconciliations
Approval for
low
value/transacti
onal Recons





# The Journey Part 1: **BEST GL Clearing**



Achieved

through

automation

of clearing



To enable clearing across multiple account types and multiple company codes and profit centers (stores)

~230 stores ~50 legal entities 3 Countries

- 0

By using reference modifications and programmatic logic, matches will be made without having to change references or post additional journals to facilitate clearing

- **XBLNR**
- **BKTXT**
- **BVORG**

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Automated clearing for all Intercompany stock & expense-

- W/house to store
- Store to store
- Cross-border
- Expenses

jobs in the background

related transactions

Pharmacists who care

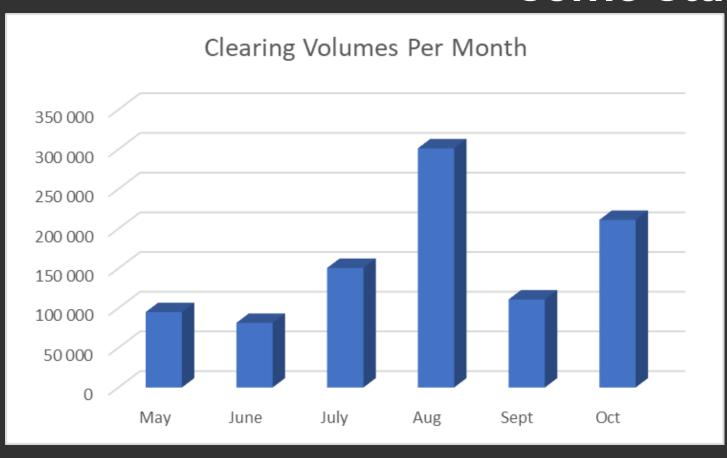
| Project          | Sep 2019 | Oct 2019 | Nov 2019  |
|------------------|----------|----------|-----------|
| BEST GL Clearing |          | GO-LIVE  | CLOSE OUT |





# BEST GL Clearing: Some Stats





#### Over a 6 Month Period:

- A total of 1 Million Open Items were cleared using the BEST GL Clearing Module
- This represents a monthly average of 160k OI per Month
- Clearing of these Open Items has now been fully Automated to eliminate any online processing or user time required to manage the process.





# The Journey Part 2:BEST GL Recons



Automatic generation of a real time General Ledger reconciliation in SAP

Attachments, reason codes and long texts can be assigned to the line items of the reconciliation in SAP

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Auto Approval based on preconfigured criteria, such as risk category and transactional behaviour – auto approvals are fully auditable and result in large time savings

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Auto rejection if balance changed after recon approval; ad hoc approvals

Addresses the need for internal financial controls - full audit trail

reporting in
SAP across the
entire GL
Reconciliation
and Approval
process:
>2000 recons
at GL & profit
center level

Management



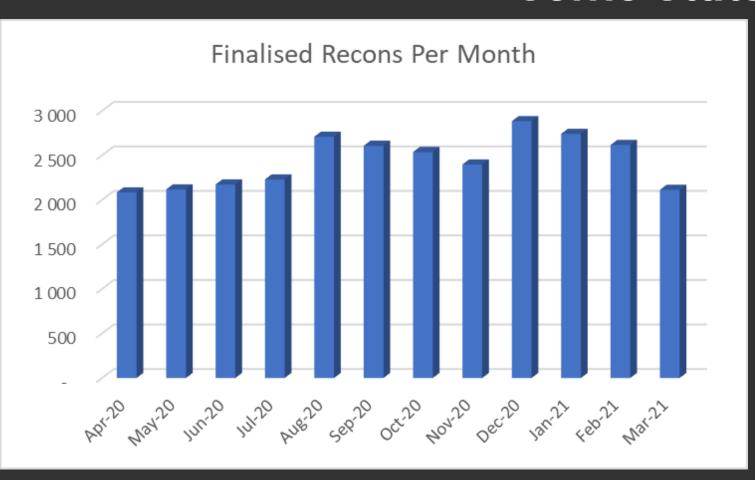
| Project        | Nov 2019 | Dec 2019 | Jan 2020 | Feb 2020  |
|----------------|----------|----------|----------|-----------|
| BEST GL Recons |          |          | GO-LIVE  | CLOSE OUT |





# BEST GL Recons: Some Stats





#### Over the past 12 months:

- A total of 29,215 Reconciliations have been completed and finalized i.e. Approved to Level 2.
- This represents a monthly average of 2,435 Reconciliations
- Across both Approval Levels, 14% of Reconciliations are Auto Approved







# The Destination



#### Benefits of implementing BEST GL Clearing & BEST GL Reconciliations

- Cleared large volumes of historic items resulting in:
  - Reduced volumes of open items in month end recons
  - Reduced time to reconcile Intercompany balances, allowing for timeous identification & resolution of real issues
- Automation & online functionality enabled directly in SAP has led to:
  - Reduced manual intervention resulting in fewer errors
  - Increased volumes of Reconciliations being performed monthly
  - Increased visibility & management reporting capability
  - Better Internal Controls throughout the process to enhance Regulatory Compliance









# The Journey continues...



#### What's next:

- Having better visibility has allowed us to focus on the real issues and pain points
- This means that we are continuously working on automating & improving our processes
- We have a BEST upgrade project planned for July this year which will offer new Functionality across both modules to be incorporated into the current Business Processes











Thank you

