



CLIENT CASE STUDY

AMKA USE BEST TO ALLOCATE CUSTOMER PAYMENTS IN SAP QUICKLY AND ACCURATELY



WEBINAR INTERVIEW ON 20 OCT 2022 WITH DORIS PIETERS, ACCOUNTS RECEIVABLES SUPERVISOR - WITH AMKA FOR 23 YEARS.

Amka is a South African company with over 60 years in the Health and Beauty Industry. Their Vision is to be "Brand leaders in the Health, Beauty and Home Care Industry." Their purpose is "To enrich people's lives by creating and sharing abundance." Visit www.amka.co.za to find out more.

Prior to BEST, the payment allocation process was long and cumbersome. There are a large number of claims such as from Dis-Chem (300 - 400 per Remittance) and these would take hours to manually load in SAP. Pick n Pay, another large retailer, would take us a day to clear their Remittance. Our largest customer, Shoprite has 40 000 line items per month on their Remittance and this would take us 2 to 3 days to load and clear.

Now we email the Remittance to BEST Remittance Reader for reading, the converted file with all line items is returned in the correct format for loading into Debtors Remit. Once the Remittance is uploaded, the Remittance lines auto clear and payments are allocated automatically in SAP. You can also upload Excel Remittances - so BEST Debtors Remit caters for different file formats.

No more manual capturing is required as all is done via the Remittance load (10 min activity) into BEST. One just has to work with what is left in the account.

Once BEST was implemented a year ago for selected Clients, our Customer Clearing process is faster, simplified and accurate - we have not looked back.

We are saving days, loading Remittances which used to take hours but now takes minutes. Shoprite Remittance clearing takes the longest - 30mins versus the hours and days it took previously.

BEST provides more time to the Amka AR team for query resolution and we can focus on debt collection.

In addition our Auditors love the system.



DEBTORS REMIT PROCESSING STATISTICS

There are 66 Unique Customer Accounts set up for upload and allocation with the Remit Reader and Debtors Remit currently. The average number of lines per Remittance is 242 lines.

Status of Remittance Lines	Number	%
Cleared Remittance Lines	143,221	97%
Open Remittance Lines	4,671	3%
Total Remittance Lines	147,892	100%

Remittance Headers	Number
2021	198
2022	413
Total Remittance Headers	611

To achieve the 97% Clearing Rate takes minimal effort. Send the Remittance email and BEST does the rest. No manual activity, no finger trouble, no effort at all. Most time is spent sending the email to BEST and getting the converted file back in a few minutes. It is all so easy.

Communication with our clients has also improved due to the accuracy of payment allocations, quicker and more accurate statement issue and the AR team can resolve queries quicker. We also get more money in quicker.

We highly recommend the BEST Debtors Remit module to Debtors departments and FMCG companies in particular given their high Remittance line items and volumes.

Thank you Doris for your input and Eventful People for setting up this Webinar!

<https://www.eventfulpeople.com/>



PLEASE CONTACT US TODAY

If you would like further information regarding BEST Products, please contact us via email on reconcile@bestsapcbi.com

SAP® Certified
Integration with SAP HANA*



SAP® Certified
Powered by SAP NetWeaver®

SAP® Certified
Integration with Applications on SAP HANA*